

Head of Probation Digital services, UK Government

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Mark Stanley



A flexible organisation, driven by data and led by users

About me



Mark Stanley - Head of Probation Digital services, UK Government

**MOVE
FAST AND
BREAK
THINGS**





**User needs, not
government needs**



Critical factors for success



Critical factors for success



A clear mission

Critical factors for success



Workforce and our people



A clear mission

Critical factors for success



Radical prioritisation



Workforce and our people



A clear mission

The prison and probation service



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Justice
Digital

In the UK we have currently...

80,000

People in prison

250,000

People on probation



Justice
Digital

What we need to solve...

One in two people will be back in prison within two years of leaving

People on probation or in prison often feel like it's being done to them' rather than with them

Rehabilitation needs to happens at every stage

Intended impact

Core person record

In progress

Capture person data at the right opportunity, and then don't ask for it again (unless it's to confirm)

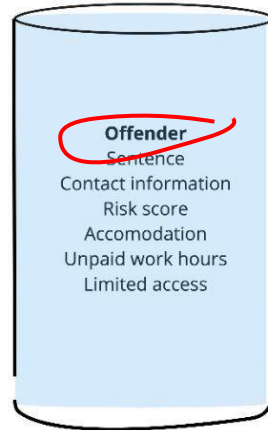
Clean the data (match, deduplicate, correct errors)

HMPPS have the right information to manage the people in our care in every system

Currently the same data is duplicated across our systems...



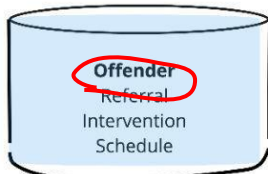
System 1 example
Prison information



System 2 example
Probation information



System 5 example
Terrorism information



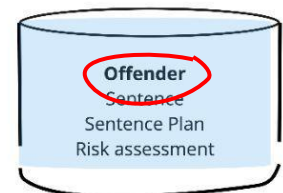
System 6 example
'Interventions'



System 7 example
Victim information

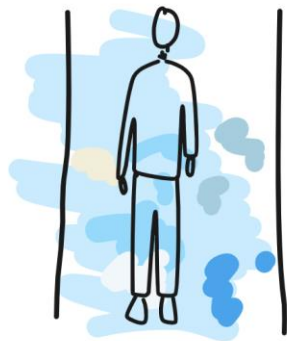


System 8 example
Parole information

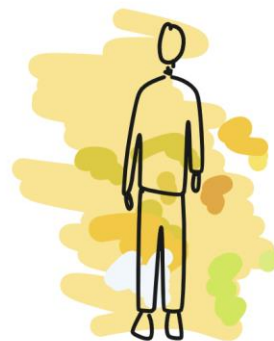


System 9 example
Risk information

Example

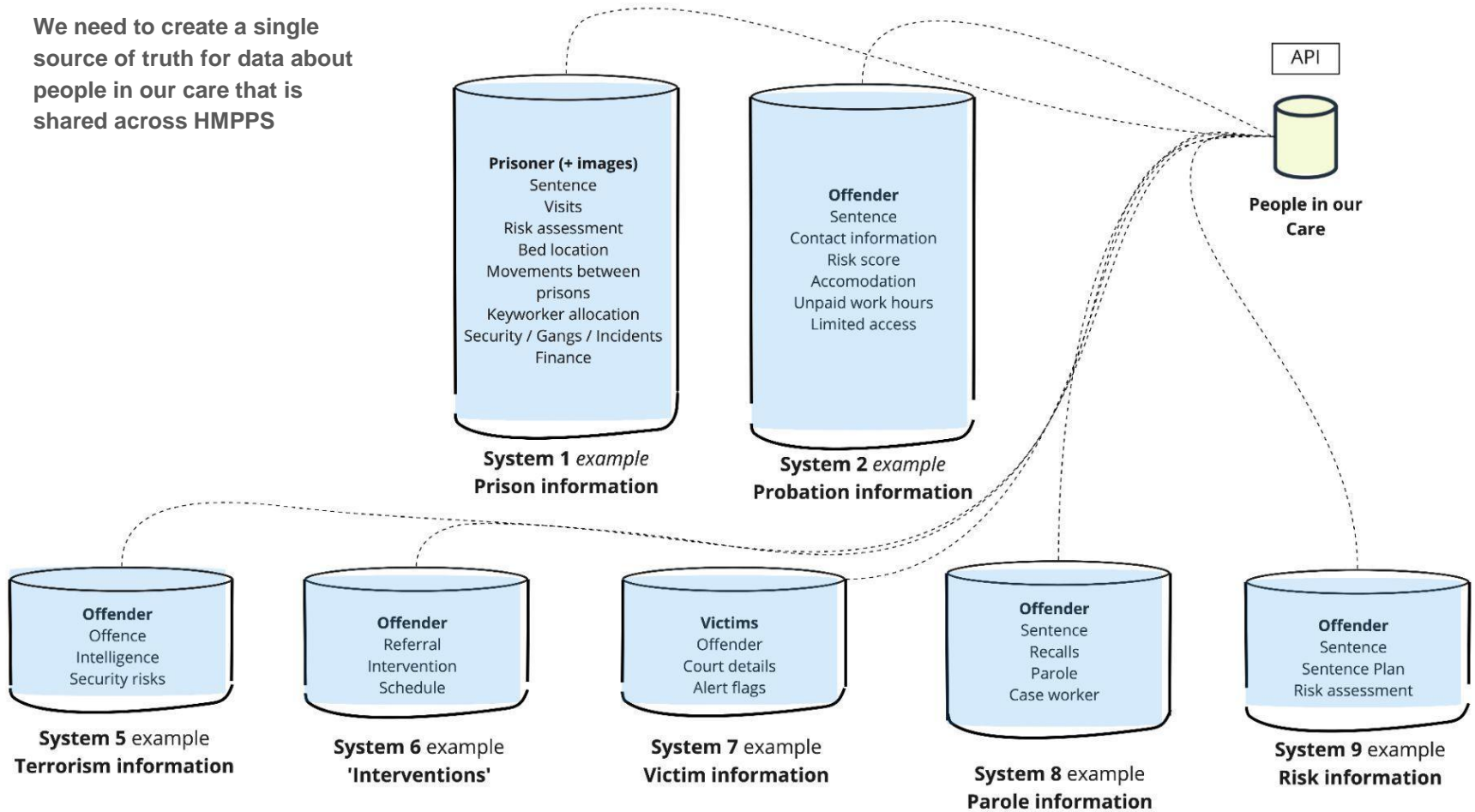


System 1:
John Smith
Risk: serious



System 2:
James Smith
Risk: moderate

We need to create a single source of truth for data about people in our care that is shared across HMPPS



What could we do in the future?

Other Departments

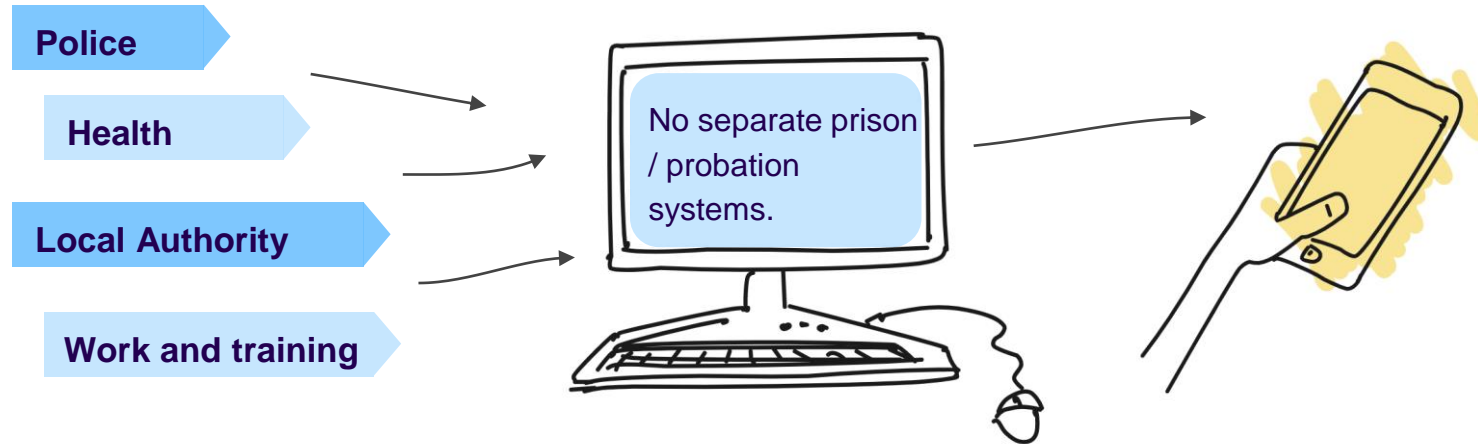
Staff have access to all the relevant information they need to do their job easily quickly and automatically

Staff

No separate prison and probation systems.
Products are optimised for mobile technology.

People on probation and prison leavers

These people knowing what they have to do and being able to monitor their progress



Thank you



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